



THANK YOU
FOR BEING
PART OF
THE DINEAID
TEAM THIS
CHRISTMAS
2010



Sun 1st Nov to Thurs 31st Dec

WHAT TO DO NEXT & DAILY INFORMATION

DINEAID 2010 INFO PACK & INSTRUCTIONS

Info Pack Includes

- Keep this info page
- Exterior window decal
- Guest Table Card or Billfold Card
- Team Pocket Card- Info & Training

To restock email: mark@dineaid.org.nz

Till & POS Help Lines

ACR/ Cassio	09 358 0165
Menu Mate	0800 657 300
Micros	09 526 2076
Wiz Bang/One Tap	0800 117 172
Pointsoft	0800 181 182
Task	09 570 7699
Poscam	0800 000 717
Uniwell	09 526 0066

Please be sure to ask each table:

“Would you like to add the DineAid \$2 for City Missions?”

And please be sure to tell each table:

100% of all donations will be handed over to the City Mission Food Banks through 140 different locations.

Every single cent will be given to the City Missions in Auckland, Wellington and Christchurch to distribute food through their aid networks.

WWW.DINEAID.ORG.NZ



During Nov/Dec we invite guests to donate an optional \$2 per table to NZ City Mission- Food Banks
Need more help or more DineAid printed info: mark@dineaid.org.nz or Text: Who and how many to: 021 953539

You have chosen this option



OPTION 1 Table Talker

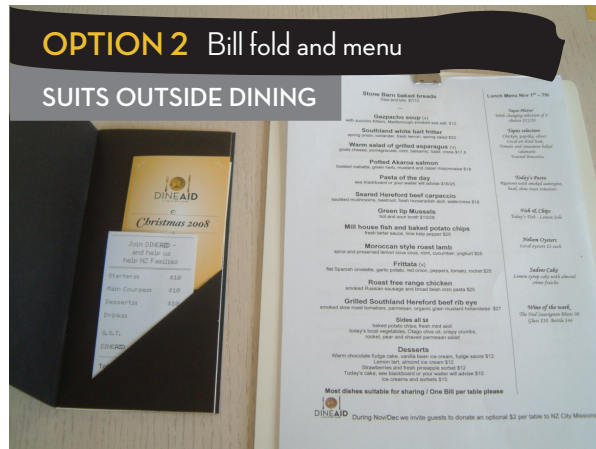
QUICK & EASY

- Before November 1st:
- Programme POS/Till with (DineAid \$2) button or re-open last years
- DineAid print packs should arrive no later than Oct 30th
- Train and brief shift managers and service team - hand out Team Info cards
- Place window decal in restaurant window glass
- Optional- write on bottom of menu about DineAid

Option 1 - Daily How to from Nov 1st

- Place clean DineAid table talkers on each table
- Briefing- Check today's team have their Info Cards and know what to say to customers.
- When guest asks for their bill, service team member asks
 "Would you like to add the DineAid \$2 for City Missions?"
- Press DineAid \$2 button and add to table bill.

You have chosen this option



OPTION 2 Bill fold and menu

SUITS OUTSIDE DINING

- Before November 1st:
- Programme POS/Till with (DineAid \$2) button or re-open last years
- DineAid print packs should arrive no later than Oct 30th
- Train and brief shift managers and service team - hand out Team Info cards
- Menus – add info line on bottom of menu:
 'During Nov/Dec we invite diners to donate an optional \$2 per table to DineAid for New Zealand's City Missions'
- Place window decal in restaurant window glass

Option 2 - Daily How to from Nov 1st

- Place clean DineAid Info Card in each billfold
- Briefing- Check today's team have their Info Cards and know what to say to customers.
- When guest asks for their bill, service team member asks
 "Would you like to add the DineAid \$2 for City Missions?"
- Press DineAid \$2 button and add to table bill.

You have chosen this option



OPTION 3 Cash desk and menu

- Before November 1st:
- Programme POS/Till with (DineAid \$2) button or re-open last years
- DineAid print packs should arrive no later than Oct 30th
- Train and brief shift managers and service team - hand out Team Info cards
- Menus – add info line on bottom of menu:
 'During Nov/Dec we invite diners to donate an optional \$2 per table to DineAid for New Zealand's City Missions'
- Place window decal in restaurant window glass

Option 3 - Daily How to from Nov 1st

- Check Perspex display has DineAid InfoCards
- Briefing- Check today's team have their Info Cards and know what to say to customers.
- When guest asks for their bill, service team member asks
 "Would you like to add the DineAid \$2 for City Missions?"
- Press DineAid \$2 button and add to table bill.